

DIAL-A-HANDYMAN CORPORATION

UZMA NASIM, DIRECTOR

AMARJIT VIG, DIRECTOR

This Director's Order was issued under s. 157 of the *Fair Trading Act* in response to, in the opinion of the Director, contraventions of the Act. As mandated by s. 157.1 of the *Fair Trading Act*, this Director's Order is part of the public record.

For more information on the Fair Trading Act, business licensing in Alberta or to search for a licensed business, please click here:

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DIRECTOR'S ORDER UNDER SECTION 157 OF THE FAIR TRADING ACT

TO

DIAL-A-HANDYMAN CORPORATION

AND

UZMA NASIM, DIRECTOR

AND

AMARJIT VIG, DIRECTOR

AND ANY EMPLOYEE, REPRESENTATIVE, OR AGENT OF DIAL-A-HANDYMAN CORPORATION, UZMA NASIM, OR AMARJIT VIG

ISSUE

On or about June 10, 2009, Amarjit Vig of Dial-A-Handyman Corporation negotiated and concluded in person a contract with a consumer for renovations on a personal residence. The payments on this contract totalled \$2600, of which \$1000 was paid before work began. Mr. Vig did not provide a copy of this contract to the consumer.

This activity constitutes a "prepaid contracting business" requiring a person or business to be licensed as required under Section 104(1) of the *Fair Trading Act*. A Prepaid Contracting Business means the activities of soliciting, negotiating or concluding in person, at any place other than the seller's place of business a construction or maintenance contract in which all or part of the contract price is to be paid before all of the goods or services called for in the contract are provided. Under Section 10 of the *Prepaid Contracting Business Licensing Regulation*, when a prepaid contract is for a value of more than \$200, the consumer must receive a copy on or before the date work commences or within 10 days of signing, whichever comes first.

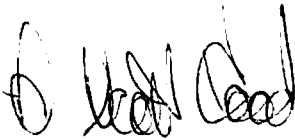
Dial-A-Handyman Corporation has entered into a prepaid contract without holding this licence. As of October 2009, the company directors were informed of the prepaid contracting licence requirement, but have not obtained the required licence.

ORDER

- Dial-A-Handyman Corporation must immediately cease entering into prepaid contracts (taking down payments, deposits or progress payments before the work is fully completed) with residential consumers until the licensing requirements have been met.
- Uzma Nasim and Amarjit Vig, jointly and severally, either in their own capacity or when acting on behalf of a corporation in which they have an interest or by which they are employed, must immediately cease entering into prepaid contracts (taking down payments, deposits or progress payments before the work is fully completed) with residential consumers until the licensing requirements have been met.
- Any employee, representative, agent or associate of Dial-A-Handyman Corporation, Uzma Nasim, or Amarjit Vig must immediately cease entering into prepaid contracts (taking down payments, deposits or progress payments before the work is fully completed) with residential consumers until the licensing requirements have been met.

NON COMPLIANCE WITH ORDER

- **ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE *FAIR TRADING ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE *FAIR TRADING ACT*.**



Scott Hood
Director of Fair Trading (as delegated)
May 11, 2010